

## SUMMARY

A highly talented creative individual with 20 years of professional experience working within both large and small teams. Strong technical skills with the ability to manage numerous projects at once and deliver on time, under budget while exceeding expectations. An effective communicator with excellent problem solving and analytical attributes, and a results-orientated attitude, capable of working under extreme pressure. Strive in fast-paced environments which promotes hard work, creativity, and teamwork. More than 12 years of military experience in the Royal Air Force.



### ADDRESS

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GA, 31557



### PHONE

814-933-6466



### EMAIL

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### WEBSITE

<https://dirkcopland.com>

## EXPERIENCE

2022– Present

New and Emerging Technology IT Consultant ● Penn State University ● State College, PA

- Research, recommend and implement innovative and creative solutions for new and emerging technologies.
- Consult with customers at the work unit or departmental level on simple to complex issues and offer appropriate solutions.
- Hire and manage a student employee roster of 9 part-time employees.

2015– 2022

Audio/Visual Manager ● Penn State University ● State College, PA

- To assist in the management and supervision of the Audio-Visual staff within The Penn Stater Conference Center Hotel, including the hiring, training, and evaluation of staff.
- Ensured annual departmental goals were achieved within structured budget.
- Provide and maintain instructional materials for deployment of AV staff
- Maintain a roster of in excess 35 employees of differing backgrounds while managing a rotating hiring process for seasonal staff.

2011– 2015

Producer ● CNET ● State College, PA

- Train, assist and supervise approximately 8 interns per semester, guiding them towards becoming exceptional professional producer in the media industry.
- Supervise and execute the production of approximately 7 productions per month.
- Manage a production crew of 15 employees of differing technical skills.

2011– 2013

News Producer ● WTAJ ● Altoona, PA

- Produced the 6pm and 11pm daily newscast, covering local, national, sports, political and entertainment news.
- Lead a group of 10 Emmy nominated field news reporters daily, making sure all stories were accurately and promptly covered.

2000– 2012

Supply Technician ● Royal Air Force ● Various

- Managed and controlled a warehouse containing communication spares for operational use worldwide with a value more than \$250 million.
- Ensured a strict and timely process occurred within our Imports & Exports department enabling items to be shipped and received within specified guidelines.

## REFERENCES

Carolyn Donaldson

WPSU

*cld285@psu.edu*

Cynthia Hahn

C-Net

*chahn@cnet1.org*

Carol Fantaskey

Penn State University

*caf17@psu.edu*

## SOCIAL MEDIA



<https://cutt.ly/dcli>



<https://cutt.ly/dct>



<https://cutt.ly/dcfb>

## EDUCATION

Penn State University, State College, PA

- Master of Education: Learning Design (2023)

Birkbeck University, London, England

- Bachelor of Arts: Film and Media (2012)

Penn State University, State College, PA

- Postbaccalaureate Certificate in Educational Technology Integration (2022)

## COMPETENCIES

Organization	Administration	Training/Development
Teamwork	Communications	Staff Supervision
Awareness	Information Technology	Project Management
Customer Service	Quality Assurance	Motivational Support
Problem Solving	Focus	Flexibility

## EXPERTISE

**Equipment:** Sony HVR-A1E; JVC GY-HD 250; Sony DCR-TRV950E; Canon XH-A1; GL2; XL2 HDV; JVC GY-DV550; JVC HMI00u Shure & Mackie Audio Mixers, Polycom & Crestron Technologies

**Editing:** Final Cut Pro; Camtasia; Adobe Premier; Articulate; Pinnacle Studio; Vyond

**Other Applications:** Articulate 360, MS Office Suite (Excel, Word, Power Point & Publisher), Canva & Final Draft

**Systems:** Windows; Mac OS; Linux; iOS; Android

**Awards:** Penn State University: College of Education Climate Enhancement Award 2015